



KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)

Best Practice 1 -
Best Practice 2 -

[Click Here](#)
[Click Here](#)

KRUPANIDHI GROUP OF INSTITUTIONS

**12/1, Chikka Bellandur, Carmelaram Post Varthur Hobli, Off Sarjapur Rd, Bengaluru,
Karnataka 560035**



KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)

Best Practices 1

Objectives of the practice:

- To ensure clear focus of quality across the entire organization to keep up the Records
- To make the Teaching- Learning and Outcome visible
- The document Verification is done as per the ISO 9001- 2015 Quality standard and Internal Policy Procedures.
- To communicate the information across the whole organization – Krupanidhi Group of Institutions

The Context:

- Detailed documentation is important for teachers to be able to track students
“learning and thinking” in order to plan next steps, how to scaffold student learning experiences and how to personalize learning experiences
- Documentation provides a basis for the analysis the Progress Procedure and provide source of ideas for new strategies, while deepening teachers awareness of each student’s progress. On the basis of the rich data made available through documentation, Institute make informed decisions about appropriate ways to support each stake holders development .

The Practice:

In Krupanidhi Group of Institutions, we are following ISO 9001-2015 documentation process. The Standardized documentation forms / templates

conforming to ISO 9001 – 2015 documents such as:



KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)

- The documentation process has Top- Down approach i.e. Leaders (Directors/ Principals / Coordinators) have ISO 9001 – 2015 documentation process books
- The Leaders are provided with an opportunity, every 3 years to make suggestions on improvements and implementation
- Every month an internal academic audit planned and execute is carried out and once in 1 year an external audit is carried out
- Three successive cycles ISO, major recertification done by the Institute.
- Manage all the new documentation for accreditation
- Induction program for the new faculty members to inform about the type and arrangement of documentation processes.
- Entire course plan and syllabus plan is well documented and electronically available which will allow faculties to complete the syllabus in time.
- Student admission, learning and outcome processes have been streamlined using institution – wide resource planning system using dHi software system.

Evidence of Success:

- An effective documentation programme at Krupanidhi Group of Institutions is reflected through the good change in the academic success of the students for the last 3 years.
- It was also found that Parents were happy that the Krupanidhi Group of Institutions had a documentation system wherein they could get to know the overall progress of their students.
- The formats of ISO 9001- 2015 documentation process implemented for



KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)

Course Planning which includes Course Outline, Course Learning Objectives, Course Learning Outcomes, Course Plan comprising Teaching/ Learning Strategies, Assessment strategy and tools, Session Time (in hours), Deviation (in hours), Faculty time table, Weekly Report for Individual Faculty, Internal Assessment Marks Register for MBA.

- Well set QMS department work towards the Effective documentation process.
- The Calendar of Events set by IQAC in Coordinator with Academic team will be submitted to QMS department at the beginning of Semester
- QMS head prepare a monthly trackers which includes the events of the month and documents required in that month and share with Principal, IQAC of the college.
- Further IQAC Coordinator Circulate to Committee Coordinator, to work accordingly and prepare the reports and submit to IQAC on or before 5th of the every month.
- QMS head plan the audit between 5th to 10th of the month an Internal Audit (Monthly) through a trained Internal Auditor's. Check on each and every document of that month (Reports) etc., will be checked and the report of the same will be given to QMS Head in a prescribed format.

Problem Encountered and Resources required:

- Apart from the academic activities & documentation the Faculty members have to do administrative documentation which requires additional time and efforts .
- Getting the data from different resources / departments taking more time .



KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)

PP/20 – Procedure for Quality Management System (QMS) Process

1. Purpose

- 1.1 To have a system of document control, records management, internal auditing process, management review process, corrective & preventive actions.
- 1.2 To provide accurate information to top management for the purpose of management review.
- 1.3 To ensure that Quality Management System is installed and implemented effectively.

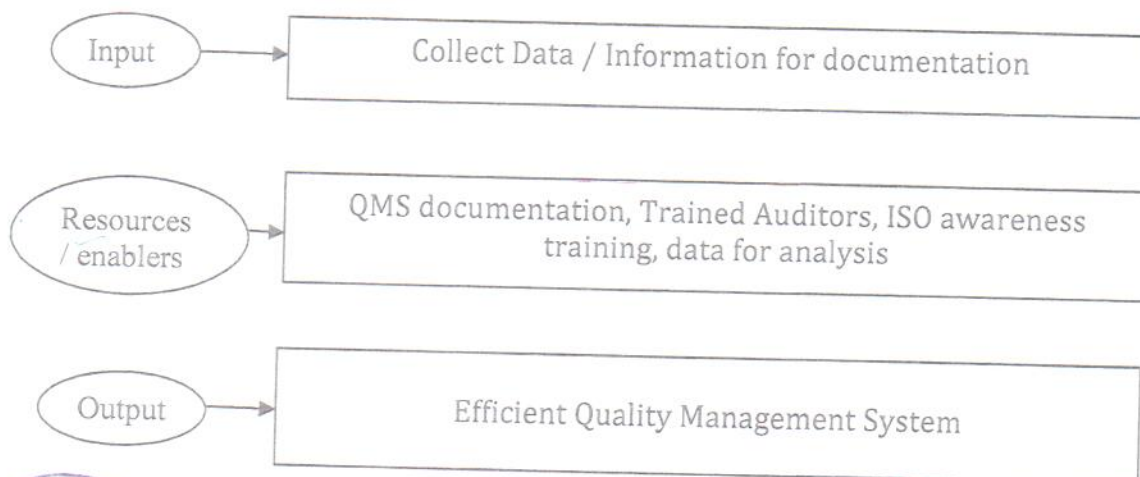
2. Scope

- 2.1 All mandatory procedures referred in Quality manual.
- 2.2 This procedure is applicable to all the Quality Management System adopted in KGI.

3. Process Owner

- 3.3 ISO Coordinator

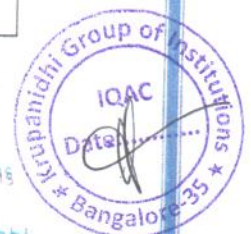
4. Process Flow



Beenush
Principal

Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli
Bangalore - 560 035

Beenush
Principal
Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli
Bangalore - 560 035



5. Process

5.1 Planning

The Mandatory Procedures for document control under 4.2.3, records control under 4.2.4, Internal Audit Process under 8.2.2, Non-conformance control under 8.3, and corrective action under 8.5.2 and preventive action under 8.5.3 of the Quality Manual are available which are to be followed by ISO coordinator and other users.

5.2 Work Instruction for Documented Information

- a) Make three Red self inking Rubber Stamps preferably, one as "Controlled Copy", another "Uncontrolled Copy" and third one "Obsolete Copy"
- b) Keep Master Copy of all QMS Documents (Quality Manual, Procedure Manual, Work Instruction and Formats) identified on the file cover as "Master copy". Master copies are those in which signatures are in original
- c) Photo copy Quality Manual, Procedure Manual, Work Instructions and Forms as per the Number of Controlled Copy Holders.
- d) Stamp the Photo copies as controlled copy on all pages.
- e) Mark the Copy Number on the space provided on the front page and distribute to all Control Copy Holders (CCH's) and obtain acknowledgement, in the Master List.
- f) Make a list of QMS Documents, in the Master List of Documents **R/PP 20/01**.
- g) Arrange for Distribution of Quality Manual & Procedure Manual as per Distribution List in Manuals, taking signatures in the Master List.
- h) Make a List of Controlled Copy Holder for Work instructions, Forms and external standards/documents and arrange for distribution.
- i) Maintain a List of External Standards / Documents, update them and control their distribution.
- j) Prepare a list of files as per the List below & maintain the same as per list of quality records **R/PP 20/02**.

- k) Arrange to keep copies of Quality Policy always and ensure distribution to all employees and arrange training on Quality Policy & objectives, and



[Signature]
Principal
Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli
Bangalore - 560 035



[Signature]
Principal
Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli
Bangalore - 560 035

customer needs and expectations. Arrange to display Quality Policy in prominent places in the College.

- l) Arrange to keep a Master List of Items requiring calibration, if applicable and ensure that calibration process is carried out without fail.
- m) Ensure that all obsolete documents are withdrawn & destroyed as per dispose of records **R/PP 20/03**, maintaining one copy for reference in Obsolete Documents File.
- n) Process requests received for document changes in **R/PP 20/04** and ensure that document changes are carried out as documented in the Procedure.
- o) Ensure that general housekeeping is alright and ensure that records are maintained properly with clear identifications.
- p) Liaise with Certification Body for periodical audits and follow up on audits.

5.3 Work Instruction to plan out and conduct Internal Audit

- a) Prepare a list of trained / qualified auditors.
- b) Draw an Annual Audit Plan **R/PP 20/05** as per the frequency specified in the QM
- c) Distribute Annual Audit Plan if required to all Heads of Departments.
- d) Draw an Audit Schedule / program **R/PP 20/06** based on the Audit Plan ensuring auditors are independent of the activities being audited.
- e) Time provided check list **R/PP 20/07** for the audit is based on the criticality of the activity and earlier audit results.
- f) Distribute the Audit Schedule / Program to all Process owners.
- g) Collect the internal audit notes and internal audit report **R/PP 20/08** from the internal auditors.
- h) Collect all internal audit NC's and file them as per the Report **R/PP 20/09**.
- i) Plan need based audit if required, based on the audit findings.
- j) Prepare data to project in MRM
- k) Update Audit Reports / Results in the form of Graph Audit wise / department wise.



Praveesh
Principal
Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli
Bangalore - 560 035



5.4 Work Instruction to Conduct MRM

- a) Ensure the availability of the Director to conduct MRM and decide the date to conduct MRM as per the schedule specified in QM with Director.
- b) Propose and fix alternative date if required, in consultation with the Director.
- c) Intimate the members of the MRM about the date, time and place of the meeting as per the directions of Director.
- d) Collect data as per the agenda of MRM from the process owners and coordinate the Director to conduct MRM as per the date.
- e) Coordinate with the Director to prepare Minutes MRM R/PP 01/01 and distribute to all the members of MRM after it is approved by the "Director".
- f) Follow up and ensure that actions as decided in the MRM are completed before the agreed dates to project in the relevant MRM.

5.5 Work Instruction to CIRO of organization

- a) Communicates the core group to identify the context of organization with set of questions.
- b) Arranges through the core team before the beginning of every academic year, to identify the "Interested parties".
- c) Consider and discuss the risk and opportunities with the core group and submits to top management.
- d) Address, transfer, absorb risk etc and to "Pursue or Pass", the accepted Opportunities as per the management decisions.
- e) Communicates the same to the relevant process owners and ensures that controls measures are introduced in the processes.
- f) Project the final success / failure result of the "Risk and Opportunity" is captured by the respective process owner in the MRM.
- g) Documented information relating to CIRO along with risk and opportunity register is maintained.
- h) This process is taken up as Annexure-I in the procedure to address CIRO effectively.



Praveesh
Principal
Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli
Bangalore - 560 035

Praveesh
Principal
Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli
Bangalore - 560 035



5.6 Reviewing the Plans

- Monitor the emerging trend and update the documents and records.
- Wherever required take corrective and preventative actions.
- Review the Audit Plan and Minutes of Management Review for follow up actions.
- Review availability of trained Internal Quality Auditors.
- Review if final success / failure result of the "Risk and Opportunity".

6. Measurements/ Key performance indicators

- No. NC pertaining to document & Records control, during audits.
- Trend showing reduction of NCs during internal audit.
- Information on corrective and preventive actions.
- No. NCs during surveillance audit.
- Risk and opportunity register.

7. Records

- | | | |
|-----|--|------------|
| 8.1 | Master List cum acknowledgement of Documents | -R/PP20/01 |
| 8.2 | List of Quality Records | -R/PP20/02 |
| 8.3 | Dispose off Records | -R/PP20/03 |
| 8.4 | Document Change Request | -R/PP20/04 |
| 8.5 | Annual Internal Audit Plan | -R/PP20/05 |
| 8.6 | Internal Audit Program | -R/PP20/06 |
| 8.7 | Internal Audit Checklist | -R/PP20/07 |
| 8.8 | Internal Audit Report | -R/PP20/08 |
| 8.9 | Internal Audit Non Conformance Report | -R/PP20/09 |

8. Documents Referenced

- Quality Manual

(Clause: 4; 5.2.1, 5.2.2, 6.2, 7.3, 7.5, 9.2, 9.3, 10.2)



Seenu

Principal

Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli
Bangalore - 560 035

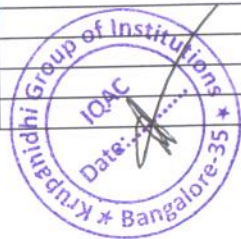


Seenu

Principal

Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli
Bangalore - 560 035

KRUPANIDHI GROUP OF INSTITUTIONS		Status of Completion
DEPARTMENT OF MANAGEMENT STUDIES (MBA)		
#12/1, Chikkabellandur, Carmelaram Post, Bangalore-560035		
Affiliated to Bangalore University		
Calendar of Events		
TRACKER FOR THE MONTH OF NOVEMBER 2021		
Date	Events	
2nd November 2021	Kaleidoscope- Sardar Vallabhai Patel Birth Anniversary Celebration & Kannada Rajotsava Celebration (Poetry Competition)	
2nd November 2021	Commencement of Third semester 2020-22	
12th , 15th, 17th, 19th , 24th, 26th November 2021	KRIC- Cluster research for Students by Research Mentor (Monday, Wednesday & Friday- (2:15-3:15)	
4th -6th November 2021	9:00 am -10:00 am (FST for Batch 2020-2022)	
4th – 5th November 2021	Placement Training	
6th November 2021	Webinar by Placement Department	
6th November 2021	IPR Certification Course by KRIC (1:30 pm – 4:30 pm)	
11th November 2021	9:00 am -10:00 am (FST for Batch 2020-2022)	
11th November 2021	Placement Training	
13th November 2021	Departmental Mock Audit	Completed
13th November 2021	IPR Certification Course by KRIC (1:30 pm – 4:30 pm)	
15th November 2021	Kaleidoscope- Children's Day Celebration	Completed
16th November 2021	Tug of War & Badminton	Completed
17th November 2021	Business Quiz	Completed
18th November 2021	IPR Seminar for Faculties (1:30 pm – 4:30 pm)	
18th – 20th November 2021	9:00 am -10:00 am (FST for Batch 2020-2022)	
18th -19th November 2021	Placement Training	
18th November 2021	Event by Research & IPR Cell	
19th November 2021	Guest Lecture on Equities	Completed
20th November 2021	Guest Lecture by Placements Department	
20th November 2021	IPR Certification Course by KRIC (1:30 pm – 4:30 pm)	
24th November 2021	IQAC Meeting	
24th November 2021	Mock Departmental Audit	
24th November 2021	Anti-Sexual Harassment Cell- International Day of Elimination of Violence against women	Completed
26th November 2021	Convocation	Completed
25th – 27th November 2021	9:00 am -10:00 am (FST for Batch 2020-2022)	
25th – 27th November 2021	Placement Training	
26th November 2021	KRIC Faculty Update Meeting (3:15 pm -4:15 pm)	
27th November 2021	Rotary Club Induction	Completed
27th November 2021	IPR Certification Course by KRIC (1:30 pm – 4:30 pm)	
30th November 2021	ED Seminar for students (2:15 pm – 4:15 pm)	



Saravesh
Principal

Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli
Bangalore - 560 035



KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)

**INTERNAL AUDIT ORGANIZED ON THE TRACKER
SHARED IN THE MONTH OF NOVEMBER 2021**

KRUPANIDHI GROUP OF INSTITUTIONS

12/1, Chikka Bellandur, Carmelaram Post Varthur Hobli, Off Sarjapur Rd, Bengaluru,
Karnataka 560035

KRUPANIDHI EDUCATIONAL TRUST

CIRCULAR

Date: 30.11.2021

All the principals are requested to co-ordinate for the ISO Internal Audit for the month of December 2021. Further depute the Auditors of your department for smooth conduction of this Audit held from 06/12/2021 to 07/12/2021.

As per new check list the file numbers which will be audited are as given below.

File Index


File No: 1, 2, 3, 4, 5, 9, 12, 13, 17, 18, 19, 20, 21, 25, 26, 27, 37, 38, 39, 42, 43, 44, 51, 52, 54, 59, and 62.

Placement File

File No: 1, 2, 3, 4, 5, and 7.

Note:

1. The New Checklist/File Index has been shared with all the principals Dated: 12/10/2021
2. All the Auditors are requested to submit the Audit report on are before 08th December 2021 to the ISO Co-ordinator.


ISO Co-ordinator
30/11/2021

Krupanidhi Group of Institutions

Copy To

1. Principal Degree College *30/11/2021*
2. Principal College of Pharmacy *30/11/2021*
3. Principal Group of Institution (MBA & MCA) *30/11/2021*
4. Principal College of Physiotherapy *30/11/2021*
5. Principal College of Nursing *30/11/2021*




Principal

Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli
Bangalore - 560 035



KRUPANIDHI GROUP OF INSTITUTIONS, BANGALORE

FORMS / FORMATS
(ISO 9001:2015)

Doc. No: FAF/L4

Release No. 1.0
Date: 10/07/2017

Section: PP 20
Form No.: R/PP 20/06

07.12.2021	Krupanidhi Group of Institution	Prof. Uma Parvathi	Placement file - 1,2,3,4,5,7 File Index -1,2,3	<i>[Signature]</i> 3/12/2021	KGI Principal	<i>[Signature]</i>
		Dr. Chaitanya	File Index - 4,5,6,7,8,9,10,11,12,13,14,15,16,17,18,19.	<i>[Signature]</i> 06/12/2021		
		Dr. Sunny Anand	File Index - 20,21,25,26,27,37,38,39	<i>[Signature]</i> 4/12/2021		
		Mr. Ravishankar N	File Index - 42,43,44,51,52,54,59,62	<i>[Signature]</i> 12/12/2021		
07.12.2021	Krupanidhi College of physiotherapy	Dr. Shagufta	Placement file 1,2,3,4,5,7	<i>[Signature]</i>	Physiotherapy Principal	<i>[Signature]</i> 30/12/2021
		Ms. Sangeetha	File Index - 1,2,3,4,5,8,9	<i>[Signature]</i>		
		Ms. Chitra S	File Index - 12,13,17,18,19,20,21	<i>[Signature]</i>		
		Mr. Eldhose Thomas	File Index - 25,26,27,37,38,39,40	<i>[Signature]</i>		
		Mr. Dipankar Majumdar	43,44,51,52,54,59,62	<i>[Signature]</i>		
08.12.2021	Krupanidhi Degree College	Dr. Kuntal Das	Placement file - 1,2,3,4,5,7	<i>[Signature]</i>	Degree Principal	<i>[Signature]</i>
		Prof. Sayani	File Index - 1,2,3,4,5,8,9	<i>[Signature]</i>		
		Prof. Vijayamala	File Index - 12,13,17,18,19,20,21	<i>[Signature]</i>		
		Dr. Anju Sarah	File Index - 25,26,27,37,38,39,40	<i>[Signature]</i>		
		Dr. Sujithra	File Index - 43,44,51,52,54,59,62	<i>[Signature]</i>		

CLOSING MEETING AT _____

[Signature]
Signature of ISO Coordinator 30/11/2021
For: KRUPANIDHI GROUP OF INSTITUTIONS

Prepared by: Dr. Badrunnisa. S
Signature: *[Signature]*
Designation: ISO Coordinator

Approved by: Dr. Samuel Paul Isaac
Signature: *[Signature]*
Designation: Director



[Signature]
Principāl
Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli
Bangalore - 560 035



KRUPANIDHI GROUP OF INSTITUTIONS, BANGALORE

FORMS / FORMATS
(ISO 9001:2015)

Doc. No: FAF/L4

Release No. 1.0
Date: 10/07/2017

Section: PP 20
Form No.: R/PP/20/07

Internal Audit Check List

Audit No & date: 02	Procedure title:
Auditor: Dr. Nidhi Sharma	Procedure No.:
Audited: KGI	Revision No.:

Section	Check Point	Yes /No	Document	Remarks
① Career Guidance	Strategic Plan	Yes	✓	
	Mentoring for specialisation	Yes	✓	
	Final list of students	Yes	✓	
	General guidance report	Yes	✓	
	Specialised guidance report	Yes		
② Industrial visit	Communication	Yes	✓	Indep. to be done
	List of students	Yes		Maintain as
	Reports	Yes	✓	Appt.
③ Campus drives.	Company list	Yes		Indep. to be done
	Student list	Yes		
	Offer letter	Yes	2020 ✓ 2021 awaited	Maintain as
	Internship	Yes	No	Appt.
④	Student details	Yes	✓	Indep. to be done
⑤				
⑥	Higher education			Details awaited
⑦	MOU's	Yes.	✓	Indep.

Sharma
Signature of Auditor

Prepared by: Dr. Badrunnisa. S
Signature: *Badrunnisa*
Designation: ISO Coordinator

Approved by: Dr. Samuel Paul Isaac
Signature: *Samuel Paul Isaac*
Designation: Director



Only the electronic file of this document is CONTROLLED. Printed copies of this document are UNCONTROLLED. Both copies of this document are responsible for ensuring that printed copy is valid at time of use.

Bearesh
Principal
Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli
Bangalore - 560 035



KRUPANIDHI GROUP OF INSTITUTIONS, BANGALORE

FORMS / FORMATS
(ISO 9001:2015)

Doc. No: FAF/L4

Release No. 1.0
Date: 10/07/2017

Section: PP 20
Form No.: R/PP 20/07

Internal Audit Check List

Audit No & date: 08 (06/12/2021)	Procedure title:
Auditor: Ms. Poopini S	Procedure No.: 42, 43, 44, 51, 52, 54, 59, 62
Audited: KGI	Revision No.:

Section	Check Point	Yes/No	Document	Remarks
42	Stationary Register	Yes	ISO/KIN/44	OK
43	Certification Course	Yes	ISO/KIN/43	Course plan to be added
44				
44	Value added Course	Yes	ISO/KIN/44	Course plan to be added
51	Faculty participation in University work	Yes	ISO/KIN/51	OK
52	Linkage of faculty Exchange / student exchange / Internship / field trip / Research	Yes	File 4	No faculty exchange data only field visit shown
54	IT Infrastructure	Yes	ISO/KIN/54	OK
59	ISAC	Yes	ISO/KIN/59	Strategic plan missing
62	Code of Conduct	Yes	ISO/KIN/62	Shown in soft copy

[Signature]
Signature of Auditor

Prepared by: Dr. Badrunnisa. S
Signature: *[Signature]*
Designation: ISO Coordinator

Approved by: Dr. Samuel Paul Isaac
Signature: *[Signature]*
Designation: Director

Only the electronic file of this document is CONTROLLED. Printed copies of this document are UNCONTROLLED. Only the electronic file of this document is valid at time of use.

[Signature]
Principal



Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli
Bangalore - 560 035



KRUPANIDHI GROUP OF INSTITUTIONS, BANGALORE

FORMS / FORMATS
(ISO 9001:2015)

Doc. No: FAF/L4

Release No. 1.0
Date: 10/07/2017

Section: PP 20
Form No.: R/PP 20/08

Internal Audit Report

Audit Number: 08 Audit Date: 06/10/21 Auditee: _____

Processes Audited : _____ Name of the Auditor: MA. Poopivi.J

SN	Audit Findings
Positive Comments:	
	Most of the documents are maintained properly
	IT Infrastructure file is maintained well.
Areas of Concern:	
	- Need revision for linkage of faculty exchange file. Faculty exchange data can be added
	- Strategic plan is missing.
	- Code of conduct is shown in soft copy.
Opportunity for Improvement:	
	- Value added course plan
Threats:	

Signature of Auditee

Signature of Auditor

Prepared by: **Dr. Badrunnisa. S**
Signature: _____
Designation: **ISO Coordinator**

Approved by: **Dr. Samuel Paul Isaac**
Signature: _____
Designation: **Director**



Only the electronic file of this document is CONTROLLED. Printed copies of this document are UNCONTROLLED. Users of this document are responsible for ensuring that printed copies are valid at the time of use.

Principal
Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli
Bangalore - 560 035



KRUPANIDHI GROUP OF INSTITUTIONS, BANGALORE

FORMS / FORMATS
(ISO 9001:2015)

Doc. No: FAF/L4

Release No. 1.0
Date: 10/07/2017

Section: PP 20
Form No.: R/PP 20/07

Internal Audit Check List

Audit No & date: 04, 13/7/19	Procedure title: Admission Office
Auditor: Meenu Chorian	Procedure No.:
Audited: MBA Dept	Revision No.:

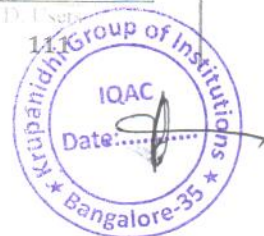
Section	Check Point	Yes / No	Document	Remarks
1	Student Personal File			
	R/PP02/01	-		} Maintained in university department
	R/PP02/06	-		
	R/PP02/07	-		
2	University Approval			
3	Admission Regular		R/PP02/05	
4	Information to HODs		R/PP02/08	in university, format
			R/PP02/09	X
5	Hostel Admission			
6	Transfer of Students			
7	Receipt & Issue			
			R/PP02/10	} not in ISO formats separate register maintained
			R/PP02/11	
			R/PP02/12	
8	Marks card as per original		R/PP06/02	Maintaining ledger Register
9	Hall ticket		R/PP06/01	
10	Admission Norms & Rules			
11	Performance Indicators of admission			
12	External Document Control			

[Signature]
Signature of Auditor

Prepared by: Dr. Badrunnisa. S Signature: <i>[Signature]</i> Designation: ISO Coordinator	Approved by: Dr. Samuel Paul Isaac Signature: <i>[Signature]</i> Designation: Director
---	--

With the electronic file of this document use QR/RO/EPD. Printed copies are available for use. The user of this document are responsible for ensuring that printed copies are valid.

Principal
Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Earmelaram Road Post Varthur Hobli
Bangalore - 560 035





KRUPANIDHI GROUP OF INSTITUTIONS, BANGALORE

FORMS / FORMATS
(ISO 9001:2015)

Doc. No: FAF/L4

Release No. 1.0
Date: 10/07/2017

Section: PP 20
Form No.: R/PP 20/07

Internal Audit Check List

Audit No & date: 04/13/19	Procedure title: Library
Auditor: Mrs. Meenu Chennu	Procedure No.:
Audited: MBA Dept	Revision No.:

Section	Check Point	Yes / No	Document	Remarks
01	Library Profile	✓		
2	University Syllabus	✓		
3	Book Inlets - R/PP05/01	✓		New format is not used
4	Purchase details of books R/PP11/03	✓		
5	Statistics of books & Periodicals			
6	Library Membership	✓		
7	Book Issue / Return			
8	Over due charges			
9	Processing Materials			
10	Reference Section			
11	Stock checks	✓		
12	Books Transferred			
13	Purchase activity R/PP11/01	✓		
14	Library meeting	✓		
15	Internal circular File			
16	External circular file			
17	List of Quality Records & Disposals - R/PP20/02 R/PP20/03	✓		File maintained but format is not there
18	NC Report R/AMOS/01 R/AMOS/03	✓		
19	Corrective & Preventive R/AMOS/02, R/PP19/01			
20	Internal Audit Documents			

[Signature]
Signature of Auditor

Prepared by: Dr. Badrunnisa. S
Signature:
Designation: ISO Coordinator

[Signature]

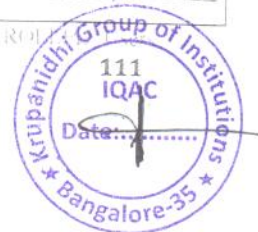
Approved by: Dr. Samuel Paul Isaac
Signature:
Designation: Director

[Signature]

Only the electronic file of this document is CONTROLLED. The printed copies of this document are responsible for ensuring that printed copies are CONTROLLED.

Principal

Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Earmelaram Road Post Varthur Hobli
Bangalore - 560 035





KRUPANIDHI GROUP OF INSTITUTIONS, BANGALORE

FORMS / FORMATS (ISO 9001:2015)	Doc. No: FAF/L4	Release No. 1.0 Date: 10/07/2017	Section: PP 20 Form No.: R/PP 20/07
------------------------------------	-----------------	-------------------------------------	--

Internal Audit Check List

Audit No & date: 04. 13/7/19	Procedure title: Extramural
Auditor: Mrs Meenu Chesiari	Procedure No.:
Audited: MBA Dept.	Revision No.:

Section	Check Point	Yes / No	Document	Remarks
01.	Intramural sports	✓		
2.	Extramural sports	not participated much		
3.	College day & Cultural	✓		
4.	National / State Celebrations	NA		
5.	Workshop	✓		
6.	Stock Register, Equipment Identification	not having equipment, purchasing from degree		
7.	Internal Circulars	} Maintained together	Activities	
8.	External Circulars			
9.	Internal Audit Docs			

[Signature]
Signature of Auditor

Prepared by: Dr. Badrunnisa. S Signature: Designation: ISO Coordinator	Approved by: Dr. Samuel Paul Isaac Signature: Designation: Director Principal
--	--

Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli
Bangalore - 560 035





KRUPANIDHI GROUP OF INSTITUTIONS, BANGALORE

FORMS / FORMATS
(ISO 9001:2015)

Doc. No: FAF/L4

Release No. 1.0
Date: 10/07/2017

Section: PP 20
Form No.: R/PP 20/07

Internal Audit Check List

Audit No & date: 08 (07/12/21)	Procedure title: Academics
Auditor: Dr. P.D. Chaitanya Sudeha	Procedure No.:
Audited: MBA	Revision No.:

Section	Check Point	Yes / No	Document	Remarks
01 (04)	Syllabus curriculum	✓		Maintained course wise
	Mapping with faculty Expertise	X		Mapping should be done for the AY-2021-22. as admissions are going on.
02. (05)	Budget allocation details	✓		
	Approval copies	X		Approval copies are not there. It should be maintained.
03. (09)	Faculty Details.	✓		All the documents are upto date along with supporting documents.
04. (12)	Faculty Interactions.	✓		Well maintained date wise with supporting documents.

Signature of Auditor

Prepared by: Dr. Badrunnisa. S
Signature:
Designation: ISO Coordinator

Approved by: Dr. Samuel Paul Isaac
Signature:
Designation: Director



Principal

Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli



KRUPANIDHI GROUP OF INSTITUTIONS, BANGALORE

FORMS / FORMATS
(ISO 9001:2015)

Doc. No: FAF/L4

Release No. 1.0
Date: 10/07/2017

Section: PP 20
Form No.: R/PP 20/07

Internal Audit Check List

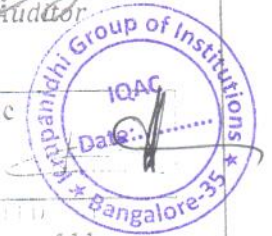
Audit No & date:	Procedure title:
Auditor:	Procedure No.:
Audited:	Revision No.:

Section	Check Point	Yes /No	Document	Remarks
05 (13)	Non-teaching faculty details	✓		well maintained with supporting documents.
06 (17)	Internal circular file	✓		All documents well maintained
07 (18)	External circular file	✓		circulars from BNU are maintained
08 (19)	Minutes of meeting with Director	✓		To be updated by collecting.

P. D. C. Sridhar
Signature of Auditor

Prepared by: Dr. Badrunnisa. S
Signature: _____
Designation: ISO Coordinator

Approved by: Dr. Samuel Paul Isaac
Signature: _____
Designation: Director



Only the electronic file of this document is to be used. Printed copies of this document are for reference only.

Dr. Samuel Paul Isaac
Principal

Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli
Bangalore - 560 035



KRUPANIDHI GROUP OF INSTITUTIONS, BANGALORE

FORMS / FORMATS
(ISO 9001:2015)

Doc. No: FAF/L4

Release No. 1.0
Date: 10/07/2017

Section: PP 20
Form No.: R/PP 20/08

Internal Audit Report

Audit Number: 08 Audit Date: 07/12/21 Auditee: MBA
Processes Audited: Academics Name of the Auditor: Dr. P.D. Chaitanya Sudha
04, 05, 09, 12, 13, 17, 18 & 19

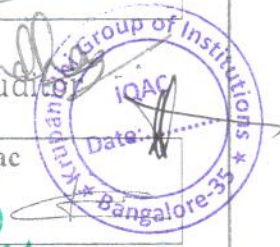
SN	Audit Findings
Positive Comments:	
	Syllabus curriculum, Budget allocation, faculty & non-teaching faculty details, faculty interactions Internal & external circulars files are well maintained & updated.
Areas of Concern:	
	1. Mapping of the faculty according to their expertise.
	2. Budget approval letters should be maintained.
	3. Retainment of faculty as required.
	4. Other than BNU circulars & other college circulars can be maintained.
	5. Non document should be maintained.
Opportunity for Improvement:	
	Above laid points will increase the Quality & easy for upgrading as per the norms.
Threats:	
	Areas of concern are the threats for the Department

Signature of Auditee

Signature of Auditor

Prepared by: **Dr. Badrunnisa. S**
Signature:
Designation: **ISO Coordinator**

Approved by: **Dr. Samuel Paul Isaac**
Signature:
Designation: **Director**



Only the electronic file of this document is CONTROLLED. Printed copies of this document are UNCONTROLLED. Users of this document are responsible for ensuring that printed copies are valid at time of use.



KRUPANIDHI GROUP OF INSTITUTIONS, BANGALORE

FORMS / FORMATS
(ISO 9001:2015)

Doc. No: FAF/L4

Release No. 1.0
Date: 10/07/2017

Section: PP 20
Form No.: R/PP 20/07

Internal Audit Check List

Audit No & date:	Procedure title: <u>Placement</u>
Auditor:	Procedure No.:
Audited: <u>Mrs. Uma (Placement)</u>	Revision No.:

Section	Check Point	Yes /No	Document	Remarks
1.	Career Guidance			
	Strategic Plan	✓		
	Memorizing for specification	✓		
	Final list of students	✓		
	General report	✓		
2.	Industrial visit			
	Com. to Industry	✓		
	List of students	✓		
	Report & photograph	✓		
3.	Campus Drive			
	Online	✓		
	List of companies	✓		
	Selected std list	✓		
	Com. to company	✓		
	Report & photo	✓		
	Std. phone & sign	✓		
	offer letter	✓		
consolidated report	✓			
4.	Internship			
	Detail of internship letter	✓		

Signature of Auditor

Prepared by: Dr. Badrunnisa. S
Signature:
Designation: ISO Coordinator

Approved by: Dr. Samuel Paul Isaac
Signature:
Designation: Director



Badrunnisa
Principal

Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli
Bangalore - 560 035



KRUPANIDHI GROUP OF INSTITUTIONS, BANGALORE

FORMS / FORMATS
(ISO 9001:2015)

Doc. No: FAF/L4

Release No. 1.0
Date: 10/07/2017

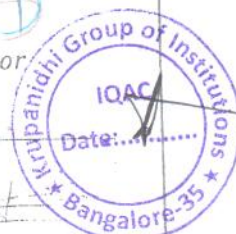
Section: PP 20
Form No.: R/PP 20/07

Internal Audit Check List

Audit No & date:	Procedure title:
Auditor:	Procedure No.:
Audited:	Revision No.:

Section	Check Point	Yes/No	Document	Remarks
5.	Students Details list of Batch final year students student list	→		
6.	Higher Educational competitive exam list of state Higher Education list of state talent competitions	→		
7.	Company Details	→		
8.	Mou	→		

Signature of Auditor



Prepared by: Dr. Badrunnisa. S
Signature:
Designation: ISO Coordinator

Approved by: Dr. Samuel Paul Isaac
Signature:
Designation: Director

Principal

Krupanidhi Group of Institutions
12/1 Chikkabellandur Village,
Carmelaram Road Post Varthur Hobli
Bangalore - 560 035



KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)

BEST PRACTICE 2

1. Title of the Practice: **Community Service**

2. Objective of the Practice: Objectives / intended outcome/ outcome/ principal outcome (100 words)

It is to inflict among the students regarding their responsibilities towards the society. Empowering physically challenged and nurturing equal opportunity for women Community Service for upliftment of visually impaired kids. The main objective is to empower and educate them about mental health.

3. Context: to Sensitizing them of hygiene. To generate awareness of education, nutrition and health in girl children. Promoting Small and mid-size enterprises and contributing to our sustainable goals. This will help in slowly increase creativity and innovation. To ensure the mechanics and dynamics of Empowerment through strong resources and proper mentoring these women. Swach Bharat To provide understanding of cleanliness and green environment. Decreasing the environmental hazards around and spread a green future. To provide them with various eco-friendly activities so they can earn a livelihood and empower themselves towards a better future.

3.The Practice

- i) Towards empowerment of the visually impaired children, the institution has collaborated with Blind School Association, Nagpur. Through these sessions we are helping them interact more and striving towards empowering them for a better future and towards a



KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)

more certain aspect of sharing their thoughts and issues. We have to focus on not letting them feel any less than the normal kids.

Krupanidhi Group of Institutions along with Rising Infinitely for Social Empowerment, Nagpur Maharashtra, conducted a 5-day training for the Special Kids of Blind Relief Association under their Training Module for Mental health awareness and Wellbeing

Krupanidhi Group of Institutions along with Rising Infinitely for Social Empowerment, Nagpur Maharashtra, Conducted a 5-day Training from 3rd February to 7th February for the Special Kids of Blind Relief Association Under their Training Module for Mental health awareness

and Wellbeing. The entire training was Conducted by Prof Urmi Chakravorty, Assistant Professor Group of Institutions to celebrate the Self Esteem Month. The Outreach was under the

Guidance of Director KGI, Dr Samuel Paul Isaac. This extensive 5-day training consisted of introductory session for the 18-34 Age Group which was followed by Session on Tactice Graphics in Hindi/ Marathi. In continuation there was a special Session module for the Teachers and Mentors of these special kids. Presentation in regional language was taken which included how to deal with Lack of confidence, Diminished mobility to avoid falling, Increased loneliness, social exclusion (many public places such as cinemas, restaurants, theaters etc are not easily

accessible), Training on ADHD in Blind kids and how to train them with Music Therapy was also taken by Mr Ujwal Sangawar Psychological Counselor. The collaboration was done with RISE, Ms Gargi Wairagade. The Training Concluded by Sharing Experiences and a One to One session on Story board training and music therapy.

The Training was successful endeavor covered a by the Maharashtra Media and



KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)

the Association extended their heartfelt thanks to Krupanidhi Group of Institutions Bangalore. The conveners of the Outreach were Dean KGI Dr Sarita Iyer and Module Head Prof Nivedita Jha.

- ii) To contribute towards the national mission of *Swatch Bharat*, Department of Management, KGI organizes cleanliness campaign where students and staff members join together to clean the neighbouring village and sensitize local residents /dwellers regarding benefits of clean surroundings

4.Evidence of Success:

- i) These activities have brought a change in the behaviour of the students. They feel more responsible towards society. The evidence of this was seen during the pandemic period where student volunteered in several social activities such as creating awareness about preventive measures and assisting the affected people in getting medical aides.
- ii) The students have become sensitive towards the importance of hygiene and greenery in their surroundings.
- iii) In light of the classroom to field and vice versa experience, there is a positive impact on students' academic development.
- iv) Students' capacity to apply what they've learned in the "real world" is improved. Positive effects on scholastic achievements such as shown understanding complexity, issue analysis, problem solving, critical thinking, and cognitive development
- v) Increased ability to comprehend ambiguity and complexity
- vi) Greater interpersonal development, including the ability to work well



KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)

with people and the development of leadership and communication skills

- vii) Greater feeling of personal efficacy, personal identity, compassion, spiritual growth, and moral development
- viii) Reduced stereotypes and improved intercultural understanding
- ix) Improved social responsibility, participation in community service and citizenship abilities



KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)

COVID 19

Our Volunteer Programs are up and running! We are so lucky to have amazing volunteers. 🥺 ✨

This experience at the COVID 19 testing center at community health center, canacona will stay with us for life and will be a key factor for what we will become :-

Testing Centre



Cowin Portal Operators



Vaccination Drive



Blood Donation



📍 CANACONA

IT'S NOT TOO LATE , ITS AMAZING OPPORTUNITY . INTERESTED TO JOIN, DM US.. WE NEED VOLUNTEERS FOR UPCOMING VACCINATION DRIVE! 😊





KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)

Our students volunteering social services during pandemic period





KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)





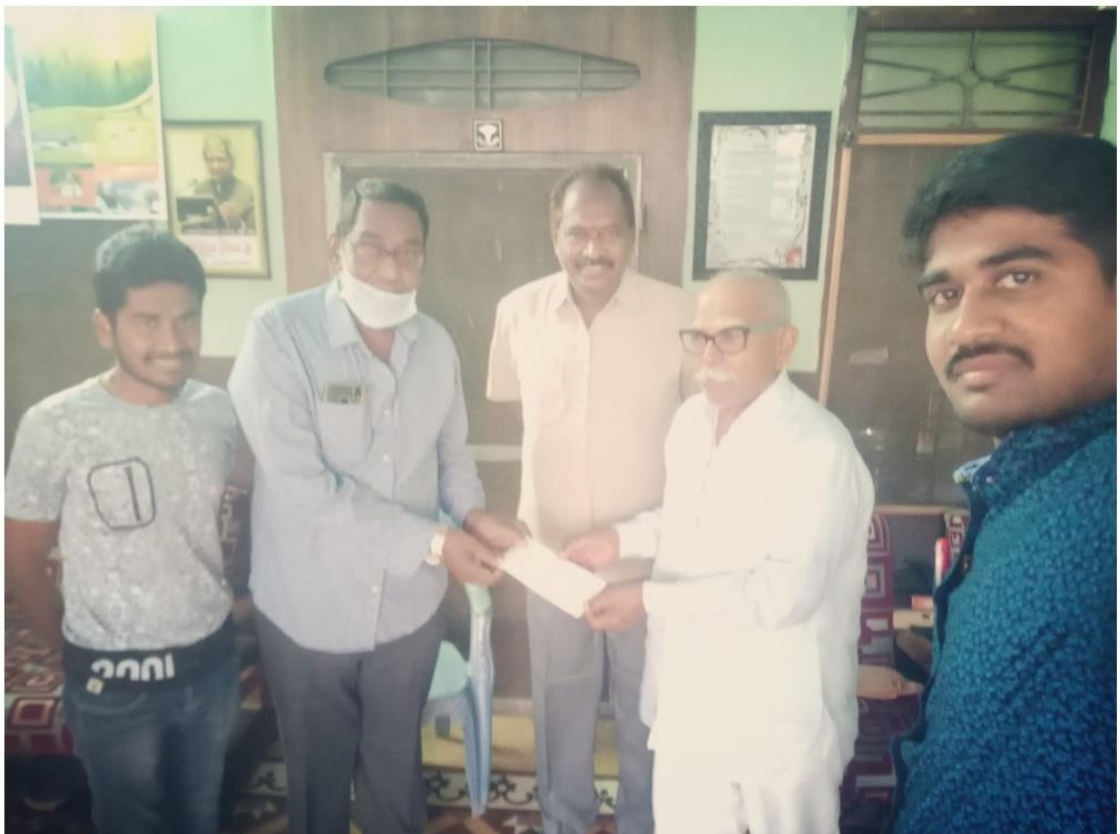
KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)



This picture describes, we have distributed daily essentials to the people who are depending on daily wage.



KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)



Made a donation to PM CARE FUND of Rs 50,000 and Rs.1,00,000. To Ex
MP BJP



KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)



KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)



This picture shows, we arranged food for two times a day for a whole week to the police men who were working hard for us



KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)





KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)

Athul Gopal II year MBA, won the prize in Nat Geo's event to pitch an idea for

making



Liked by **abin_thomas_markose** and **322 others**
krupanidhi_institutions When it comes to preserving our environment, the grass should definitely be green on all sides. And no one embodies this idea better than our senior MBA student Athul Gopal, who won Nat Geo's event to pitch an idea for making earth greener! His idea is now going to be developed by First Main, an eco-sustainable start-up venture. We are very proud of his achievement! #EchoesOfEarth2019 #greeninitiatives #natgeowild #firstmain #campusevent #greenmusicfestival #campusannouncement #gogreen #animalinyou #krupanidhischoolofmanagement #krupanidhigroupofinstitutions

earthGreener!



KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)



KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)

नवभारत



ब्लाइंड रिलीफ एसो. के छात्रों के लिए प्रशिक्षण कार्यक्रम विद्यार्थियों का आत्मविश्वास बढ़ाना उद्देश्य

व्यापार संवाददाता
नागपुर. कृपलानी ग्रुप आफ
इंस्टीट्यूशन एंड राइज के संयुक्त
तत्वावधान में ब्लाइंड रिलीफ
एसोसिएशन के छात्रों के
माइंडफुलनेस और बिहेवियरल
गाइडेंस को सशक्त बनाने के लिए
प्रशिक्षण कार्यक्रम आयोजित किया

गया. इस प्रशिक्षण सत्र का फोकस
छात्रों के आत्मविश्वास को बढ़ाना
रहा. बच्चों के लिए यह प्रशिक्षण
नये दृष्टिकोण और प्रेरणादायी रहा.
इसमें बच्चों को प्रोत्साहित किया
गया. इसके चलते यह प्रशिक्षण
कार्यक्रम सफल रहा. इन बच्चों के
जीवन और व्यावहारिकता में एक
सुंदर दृष्टिकोण है. कृपानिधि समूह
की यह एक पहल थी. संपूर्ण
प्रशिक्षण सत्र राइज की संस्थापक
गार्गी वैरागड़े और सत्व के उज्वल
संगवार व प्रो. उर्मी चक्रवर्ती के
मार्गदर्शन में हुआ.

Nagpur Edition
Feb 10, 2020 Page No. 7
Powered by : eReleGo.com

Urmi Chakravarthi (Faculty KGI) and Students KGI can be seen in this News



KRUPANIDHI GROUP OF INSTITUTIONS
(AICTE Approved | ISO 9001-2015 Certified)



सिटी लाइफ 07-10-2020

बात करने का तरीका रिश्ते बनाता भी है और बिगाड़ता भी

Web Session

ऑल लेडीज लीग पंजाब की ओर से पावर ऑफ कम्युनिकेशन को लेकर बात की गई।

रिश्ते रिश्ते | संवाद

वार्तालाप - यानीकि अपनी बात को दूसरों तक पहुंचाने का एक जरिया। यह आवाज, सुर, बात करने का ढंग ही है जोकि सभी को एक-दूसरे से जोड़े रखता है। अपनी बात दूसरे तक गलत तरीके से पहुंचाई जाए तो फिर बात बनने की बजाय बिगाड़ भी जाती है। यही कला होती है कम्युनिकेशन की। कम्युनिकेशन सही, तो रिश्ते सही। कहीं कुछ गड़बड़ हुई तो रिश्ते भी बिगाड़ते हुए दर नहीं लगाती। इसीलिए वार्तालाप की ताकत को समझना बहुत जरूरी है। इसी की ऊर्जा को समझने के लिए ऑल लेडीज लीग पंजाब की ओर से पावर



Jeanne Zierhoffer NAKB

सोशल मीडिया पर सही बात कहना बेहद जरूरी है

● सोशल मीडिया में कम्युनिकेशन अहम रोल निभाता है। लोग एक-दूसरे से रिश्ते इसी तरीके पर बनते हैं कि किसको कितने लड़क मिले या नहीं। युवा लोग ज्यादा जुड़े होते हैं, इसलिए कहीं ना कहीं कम्युनिकेशन में गड़बड़ भी हो जाती है। किसी की पोस्ट को लोग कितना पसंद करते हैं कितना नापसंद, उसे अपनी प्रिंटींग से जोड़ लेते हैं। इसलिए सोशल मीडिया पर बातों को सही तरीके से कहना जरूरी है। ●
- जिनी जियरहॉफर



Prof. Urmil Chakravorty

अपनी बात कहना किसी चैलेंज से कम नहीं

● एक लीडर के लिए अच्छा वार्ताकार होना अहम होता है। लीडर सभी को साथ लेकर आगे बढ़ता है। अगर अपनी बात, आइडिया को दूसरों के आगे रख ही नहीं पाएंगे तो लीडर नहीं बन पाएंगे। इसलिए हमें अपनी भाषा, बात पर ध्यान रखना जरूरी है। अच्छा कम्युनिकेशन प्रिंटींग बना भी देता है और बिगाड़ भी। मेरे लिए अपनी बात को दूसरों के आगे रखना किसी चैलेंज से कम नहीं। ●
- उर्मि चक्रवर्ती, प्रोफेसर

ऑफ कम्युनिकेशन को लेकर बात की गई। साथ ही सिस्टरहुड को भी सराहा गया। इसमें स्पीकर शर्मिता भिंडर, निमिशा रतन, जिनी

जियरहॉफर, विनिता मोरे और प्रोफेसर उर्मि चक्रवर्ती शामिल हुए। सवाल का मिलसिला मिनका गौयल और सुकृति शर्मा ने जारी रखा।

अच्छे वार्तालाप के साथ होनहार होना भी जरूरी



Sharmita Bhandar

● सोशल ऑर्गेनाइजेशन में, किसी पनजीओ में भी हेल्दी वार्तालाप उतना ही जरूरी होता है, जितना किसी और रिश्ते में। मुझे पनजीओ की लड़कें में आठ साल हो चुके हैं। अगर आपके अच्छे कनेक्शन नहीं हैं लोगों से तो फिर फंड मिलना मुश्किल है। आप रिस्क अपने फायदे के लिए ही बात नहीं करते, बल्कि प्रिंटींग भर के लिए एक रिश्ते में बंध जाते हैं अपने सर्विसेस से। समाज के लिए कुछ करना है तो आप में लोगों का विश्वास जीतने की शक्ति होनी चाहिए। वह तभी होगा जब होनहार होंगे। ●

- शर्मिता भिंडर, सोशल एक्टिविस्ट

कम्युनिकेशन मतलब एक-दूसरे के साथ होना



Nimisha Ratan

● कम्युनिकेशन का मतलब है एक दूसरे के साथ होना। इसके जरिए हम अपनी आने वाली पुस्तों तक को एक बेहतर समझ दे सकते हैं। जब हम एक दूसरे के साथ होने वाली गलत हरकतों को लोगों तक पहुंचाते हैं तो हमारी आवाज और बुलंद बनती है। हम सुनना वॉरियर अपनी आवाज से गलत के खिलाफ जंग जीत सकते हैं। इसलिए जरूरी है कि हम बोलना सीखें और बातों को एक तय में पिरोना सीखें। ●
- निमिशा रतन, स्पीकर

बात का अर्थ समझकर मतलब निकालें



Vinita More

● किसी ने व्यूज पर कहा कि मैं बउंस हो गई। उसका अर्थ बड़े-बड़े चैन्सों ने चेक से जोड़ दिया। कहा कि उनका चेक बउंस हो गया। जो गलत है। इसका मतलब है कि वह कहीं जाने लगी है। इससे अंकाज लगाया जा सकता है कि अगर शब्दों का अर्थ ही पता नहीं हो तो उनको किस क्रम में गलत समझा जा सकता है। इसलिए किसी की कही बातों को समझने के लिए पहले खुद के ज्ञान को बढ़ाना जरूरी है। ●
- विनिता मोरे, स्पीकर

Urmil Chakravarthi's talk on "BAAT KARNE KA TARIKA RISHTAY BANATA BHI HAI AUR BIGADTA BHI" a talk organized by all ladies team punjab.

5. Problems Encountered:

- Convincing the organizations for funding becomes a major issue
- Convincing parents of the girls and visually challenged children becomes challenging in the perspective of rigid belief.
- Making them come for follow up regularly is difficult.
- The care for health of these children is lacking.